



CALGARY ZONE (CZ) PALLIATIVE CARE NON URGENT ADVICE

Contact SpecialistLink: **403.910.2551** | toll free: **1.844.962.5456 (LINK)**

<https://www.specialistlink.ca/>

Get a call-back within **one hour!**

CZ PALLIATIVE CARE ROUTINE OPTIONS



- ✓ **Palliative care consult service** (contact within 7 days); e.g. symptom management, hospice placement
 - Acute Care: SCM type in order 'Palliative Care Referral' (do not direct refer to physician)
 - Community (urban): **403.944.2304** | Fax: **403.270.9652**
 - Rural: **403.995.2714** | Fax: **403.776.3841**
 - Facility living: **403.943.0251** | Fax: **403.943.0231**
- ✓ **Palliative care in the home, Community Care Access** (contact within 1-7 business days, depending on urgency). Call **403.943.1920** or toll-free **1.888.943.1920** | Fax: **403.943.1602**
 - Urban community: Palliative home care team provides care
 - Rural community: Integrated home care team provides care

CZ URGENT PALLIATIVE CARE CHOICES



- ✓ **Acute Care:** Use ROCA and page us; in SCM type order 'Palliative Care Referral' (do not direct refer to physician)
- Community: Urgent phone advice** or to reach on-call palliative care physician: Call RAAPID at **403.944.4486** or **1.800.661.1700** (when urgent pain or symptom management recommendations are needed)

CZ EMERGENCY PALLIATIVE CARE CHOICES



- ✓ **Acute Care:** Use ROCA and page us; in SCM type order 'Palliative Care Referral' (do not direct refer to physician)
- ✓ **Community:**
Emergency phone advice: Call RAAPID at 403.944.4486 or 1.800.661.1700 Call **911** for:
 - EMS Palliative and End of Life Care Assess, Treat and Refer Program. Follow script: "I require EMS assistance for palliative or end of life care patient. I would like to request the EMS palliative end of life assess, treat and refer program."
 - Emergency transportation to hospital